



### **General Conditions**

- We will notify you by mail, email, phone or text message with your scheduled date.
- We will make every effort to insure that your pool is opened and closed during the week you indicate, however we are limited to a relatively small period of time in which to complete a high volume of work.
- Water and electric must be available upon our arrival. All equipment including pool cover must be accessible. Any additional visits that are needed due to conditions not being met, will be subject to a service charge of \$25.00.
- An additional charge will occur for pools with more than one filtering system, waterfalls or water features, Solar heating systems or any feature that has a separate motor, separate spa covers and covers with cables over 10 ft. or grass stakes.
- Any service related problems or complaints must be reported to our office within five working days of the service date.
- The total amount of the contract price is needed to reserve your order.
- Customers must keep their account with Pacer current in order to receive Discounts.
- A finance charge of 1½ % per month will be assessed on all outstanding balances over 30 days past due.
- Easy Pay is non-refundable. (In case of relocation, the service will transfer to the new homeowner.)
- **Upon receipt by Pacer Pool of your Residential Swimming Pool Work Order, you have agreed to our terms and conditions.**